LINC Quality Management Project

It is intended that the LINC Quality Management Team will:

- Lead the validation of the new LIMS Service and includes a Validation Manager and a Validation Officer to deliver and maintain validation throughout the life of the Contract, reducing the cost incurred in validating WLIMS1.

- Undertake validation in accordance with Good Automated Manufacturing Process (GAMP) 5, which requires significant testing. The team also includes two Test Analyst Trainers who can support the development and coordination of the test and training documentation required to meet GAMP 5 requirements and the needs of the service throughout the life of the contract. A short-term team of test analysts will provide additional capability during the implementation of the new LIMS Service.

- Support the Standardisation Strategy Group and standardisation groups to maintain standardisation throughout the life of the Contract.

LINC is putting into place an ISO9001 certified Quality Management System (QMS) to provide a robust framework for the validation and accreditation of the new LIMS Service throughout its life.

This framework comprises a set of policies and procedures including a Quality Manual, quality policy, quality objectives.

A quality policy is a brief statement that aligns with your organisation's purpose and strategic direction, provides a framework for quality objectives, and includes a commitment to meet applicable requirements (ISO 9001, customer, statutory or regulatory) as well as to continually improve.

The quality policy is available to anyone upon request and, needs to be communicated to everyone working for and on behalf of LINC, such as stakeholders, subcontractors, temporary workers and remote workers. Each of them needs to be aware of their jobs and responsibilities in relation to the policy.

Please see below LINC quality policy:

Laboratory Information Network Cymru Programme (LINC)

Quality Policy

- LINC is committed to provide services meeting all stakeholder requirements to the highest quality standards in everything we do to make a difference.
- Maintain an effective and appropriate Quality Management System (QMS).
- Promote collaborative work environment based on trust and respect.
- Measure success through appropriate key performance indicators and quality objectives based on continuous improvement.